Acton Creative Custom Project Information

This page includes descriptions and pricing for an Acton Creative custom project. My goal with each custom project is to not only create a special, unique product but to provide you with a great experience. I look forward to working with you! - chris

Parts of a Custom Quote

The following section includes pricing for a custom project - some costs are set, while others are determined per project.

Custom Fee	Description	Price
Custom Fee (required)	Every project includes a custom fee.	\$25

Products - Handbags

Messenger Bag	10" x 15" Crossbody Bag	\$190
Travel Bag	9" x 9" Crossbody Bag	\$140
Clutch	4-1/2" x 8" Wristlet Bag	\$80
Wallet	3-1/2" x 4-1/2" Snap Pouch	\$35

Products - Homegoods

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Table Runner - 48"	10" x 48" Table Runner	\$110
Table Runner - 60"	10" x 60" Table Runner	\$140
Pillow - 12" Square	Handwoven fabric on 1 side, includes pillow form.	\$70
Pillow - 16" Square	Handwoven fabric on 1 side, includes pillow form.	\$80
Hand Towel	16" x 30" Towel	\$55
Fingertip Towel	11" x 22" Towel	\$45

Project Customization

Materials	Materials are included, unless special materials are required.	
Modifications	Modifications include changes to size and style.	

Logistics

Rush Order	Any deadline 10 weeks and under from start of project.	\$50
Shipping/Postage	Cost to deliver to you.	
Mileage	Current mileage reimbursement applies.	
Additional/Miscellaneous	Anything above & beyond the standard.	

Standard Custom Project

A standard custom project includes the following:

- * Initial phone call to discuss project. Once I receive your completed custom form, I will contact you to set up a time to chat. During this conversation, we'll iron out the details of your project. If you have personal items to be included, we'll make arrangements to send them to me. Also, I will give you an idea of completion date, at this time.
- * A project contract spelling out what we have agreed upon, the deadlines, delivery and payment details.
- * A personal video of me weaving your project. If you would like the video to be addressed to someone other than you, simply let me know during our project phone call.
- * A custom handwoven project carefully and thoughtfully crafted for you and/or your family.

Payment

- * A 50% deposit is due within 30 days of the project phone call to reserve your place in the queue.
- * The final 50% deposit is due at the time of delivery.
- * Payments may be made using cash, check or electronic payment. If the electronic option is the most convenient, I will send an invoice through Square that can be paid by credit or debit card.

Here is an example of the timeline for a custom project:

- June 1 Submit custom form for 6 Messenger Bags using Grandad's ties.
- June 4 I email/call to set up a time to chat.
- June 8 We do a project call. During the call, you share with me your vision for the project. I ask questions to clarify. By the time the call is over, we both have a clear picture of the project, including a tentative deadline.
- *June* 9 I send you a project proposal. You look it over, ask any questions, and sign it showing your approval.
- June 12 I send you an electronic invoice for the 50% deposit.
- July 20 (or whenever your project comes up in the queue) I begin your project. Each project will include these steps planning/prep, setting up the loom, weaving the fabric, sewing the project.
- September 28 or earlier I put custom project into the mail. I email your unique video and send electronic invoice for the balance due.

FAQ's

What if I want to make changes to the project?

- Changes to the project are possible until the day I start planning the fabric. After that point, no changes are allowed.

What if I need to cancel?

- If you cancel before I start planning the fabric, you will receive your deposit back.
- If you cancel after I start planning the fabric, I keep the deposit.

What if there is extra handwoven fabric left over from my project?

- Typically, any extra handwoven fabric is the property of Acton Creative. However, if you would like the extra for personal use, request it during the project call and I will provide you with a quote.

How will I get my video?

- I will send you an electronic file. You can specify the easiest way to receive it.

What kind of modifications are allowed?

- If your project demands a change to the size or style of the standard product, an extra fee will be included.

How much are modications?

- That depends on how drastic they are. Small modifications like adding a loop & wristlet to a Wallet could be \$5-\$10 additional. Large modifications demanding a complete re-design could be upwards of \$25-\$50. This is determined on a per project basis.

Can I ask questions before I fill out the custom project form?

- Absolutely! Please feel free to email me (Chris) at chris@actoncreative.net. I'm happy to answer any questions you may have before starting the process.